

## ***IE 7.0 Bug – Inability to launch HP Director Scanning software***

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***HP Director*** will not open after installing/upgrading to **IE 7.0**, clicking on the shortcut or running from Program Files results in a short display of the hourglass and then no response. This issue was found on a developer's blog but is not listed as an issue by Microsoft. It appears that HP knows of the issue and is currently working on a fix. Meanwhile there is a workaround using a custom Windows script that is currently saved under the K:\Download\HP Scanjet 5550c Drivers directory called **hpdirector.js**

This script needs to be saved on the local drive of the scanning machine and a shortcut put on the desktop pointing to it. Double-clicking on this shortcut will launch ***HP Director*** software to allow scanning.

This script runs as a Windows Script and therefore **wscript.exe** must also be in the **C:\windows\system 32** directory. This file should be included with Windows but if not, there is a copy also in the same download directory.

### Contents of script:

```
var WshShell = new ActiveXObject("WScript.Shell");
var dirfile="C:\\Program Files\\Hewlett-Packard\\Digital Imaging\\bin\\Hpqdirec.exe";
var oExec = WshShell.Exec(dirfile);
WScript.Sleep(3000);
WshShell.SendKeys("% ( )"); //equivalent of Alt+spacebar
WshShell.SendKeys("nn"); //equivalent of click minimize twice
oExec = WshShell.Exec(dirfile);
```